



Toronto Fire Services: A Technology Journey

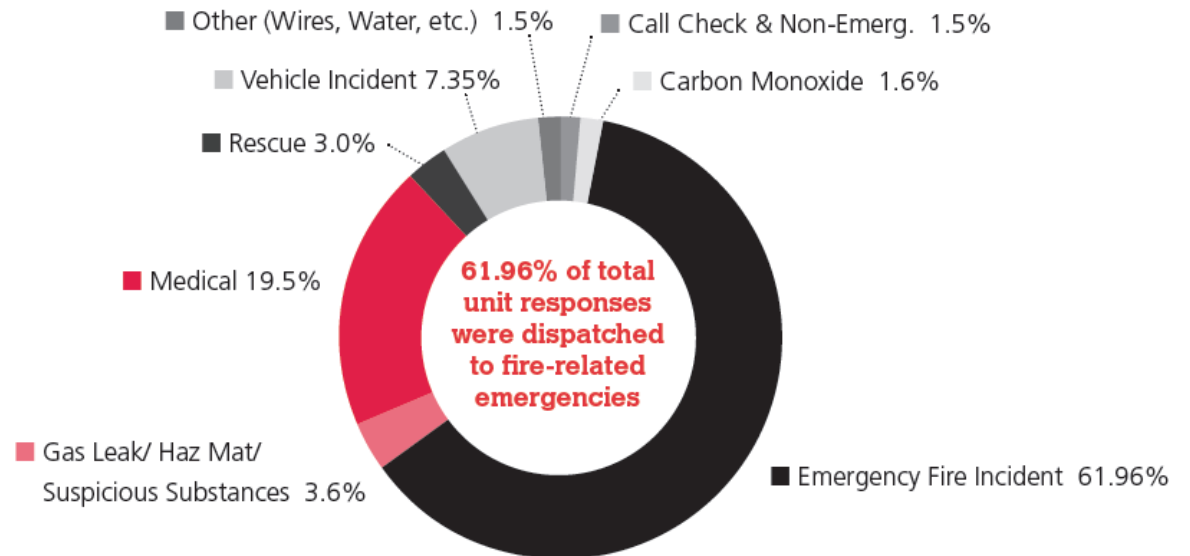




Unit Response Summary

	2013	2014	% Of Total (2014)	% Change From 2013-2014
Call Check & Non-Emergency	5,297	4,166	1.5%	-21.4%
Carbon Monoxide	4,332	4,465	1.6%	3.1%
Emergency Fire Incident	168,196	172,129	61.96%	2.3%
Gas Leak/ Haz Mat/ Suspicious Substances	9,572	9,965	3.6%	4.1%
Medical	49,985	54,210	19.5%	8.5%
Rescue	8,230	8,294	3.0%	0.8%
Vehicle Incident	19,218	20,426	7.35%	6.3%
Other (Wires, Water, etc.)	6,644	4,152	1.5%	-37.5%
Total	271,474	277,807		

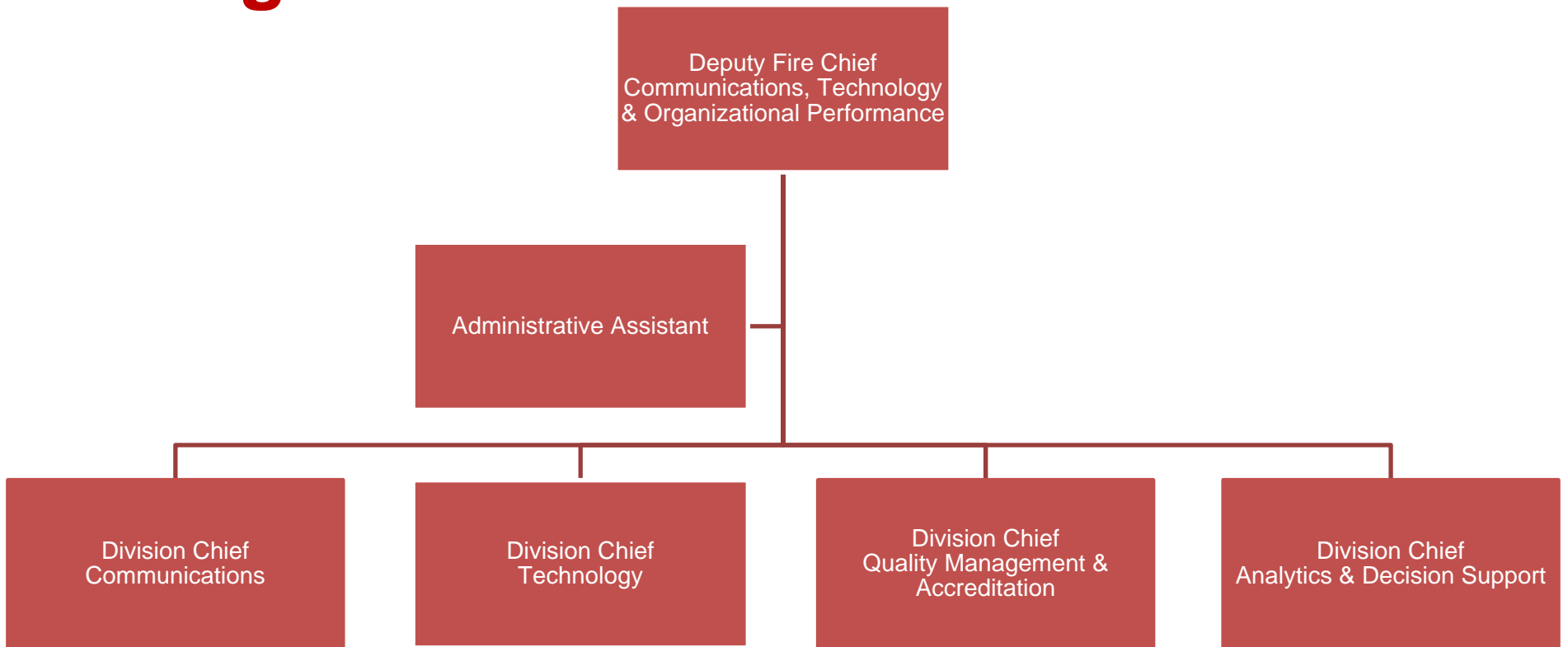
2014 Unit Response Summary





Technology Myths

Organizational Design





Operational Technologies

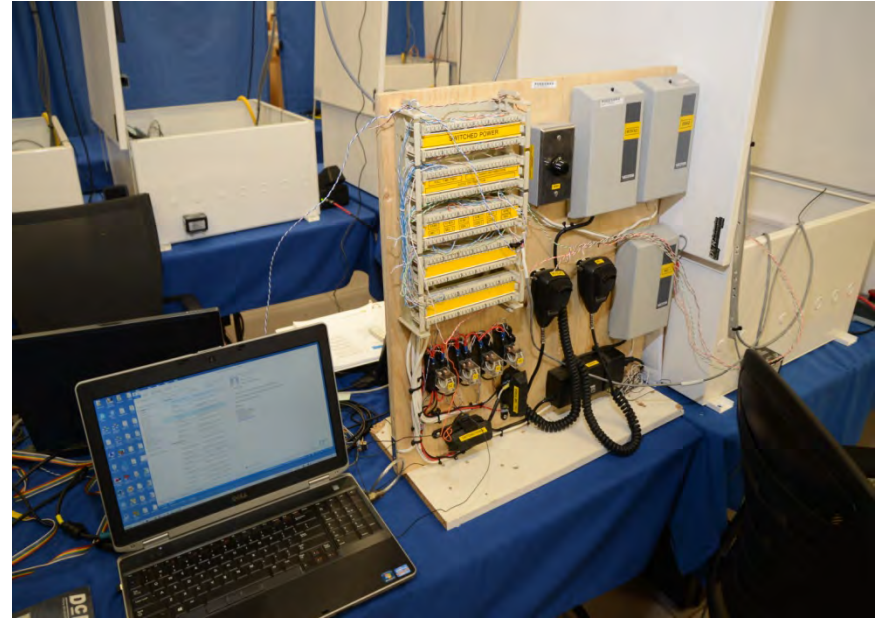














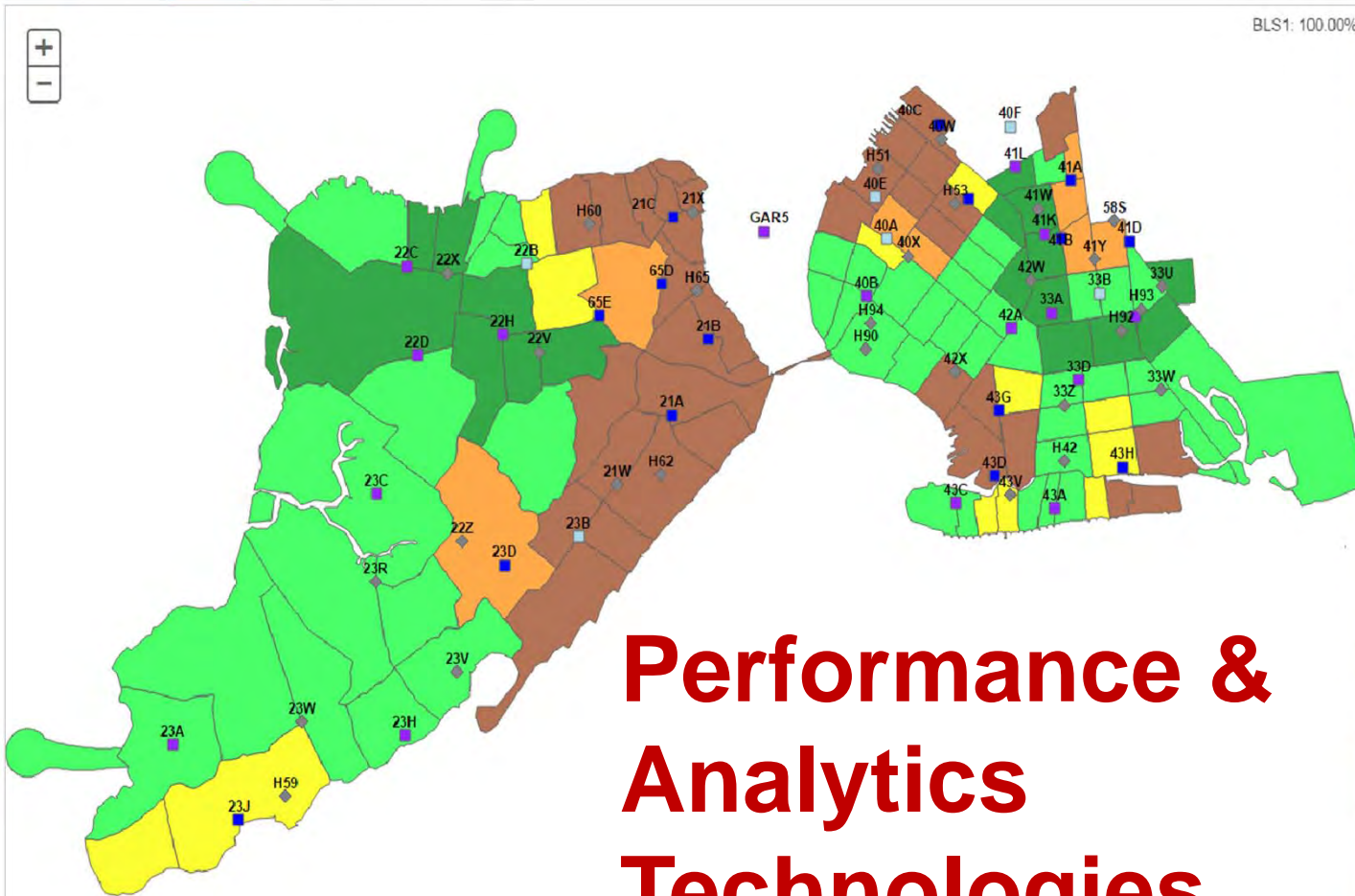




- Settings
- Layers
- Tracking
- Recos
- Reports
- Units

- ALS1
- ALS2_3
- BLS1
- BLS2_3
- BLS4
- BLS5_6
- BLS7_8

Reset View



Unit	Status	Station	ETB
21A1	-999	21A	300
21A2	63	21A	56
21A3	-999	21A	300
21B1	-999	21B	300
21B2	82	21B	41
21B3	-999	21B	300
21C1	-999	21C	300
21C2	88	21C	56
21C3	-999	21C	300
21W1	-999	21W	300
21W2	97	21W	0
21W3	-999	21W	300
21X1	-999	21X	300
21X2	81	21X	34
21X3	-999	21X	300
22B1	-999	22B	300
22B2	82	22B	32
22B3	-999	22B	300
22C1	-999	22C	300
22C2	98	22C	0
22C3	-999	22C	300
22D1	-999	22D	300
22D2	97	22D	0
22D3	-999	22D	300
22H1	-999	22H	300
22H2	OUTA	22H	0
22H3	-999	22H	300
22V1	-999	22V	300

- Response Zones**
- Move Up
 - Fair
 - Acceptable
 - Good
 - Excellent
 - Low Call Volume
- Stations**
- Unit Available
 - Mid ETB
 - No Unit Available
- 09:50:33**
- 07E2, 07E, 09A, 12.57
 - 15Y2, 15Y, 03V, 14.55
 - 16A2, 16A, 12C, 10.13
 - 17V2, 17V, 17S, 6.35
 - 18H2, 18H, 20G, 4.88
 - 22C2, 22C, 22B, 4.23
 - 27V3, 27V, 19W, 11.27
 - 44X2, 44X, 58Z, 4.98
 - 48R2, 48R, 32X, 9.52
 - 51W2, 51W, 50U, 13.18
 - 53Y2, 53Y, 54R, 12.63

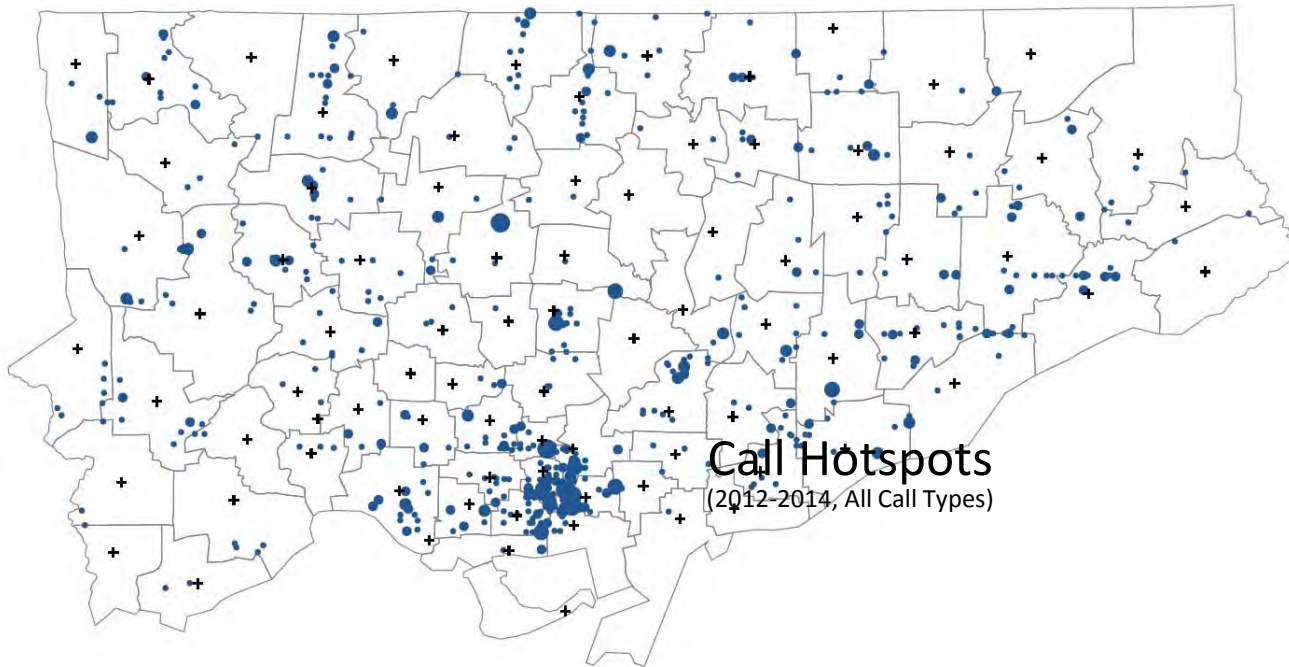
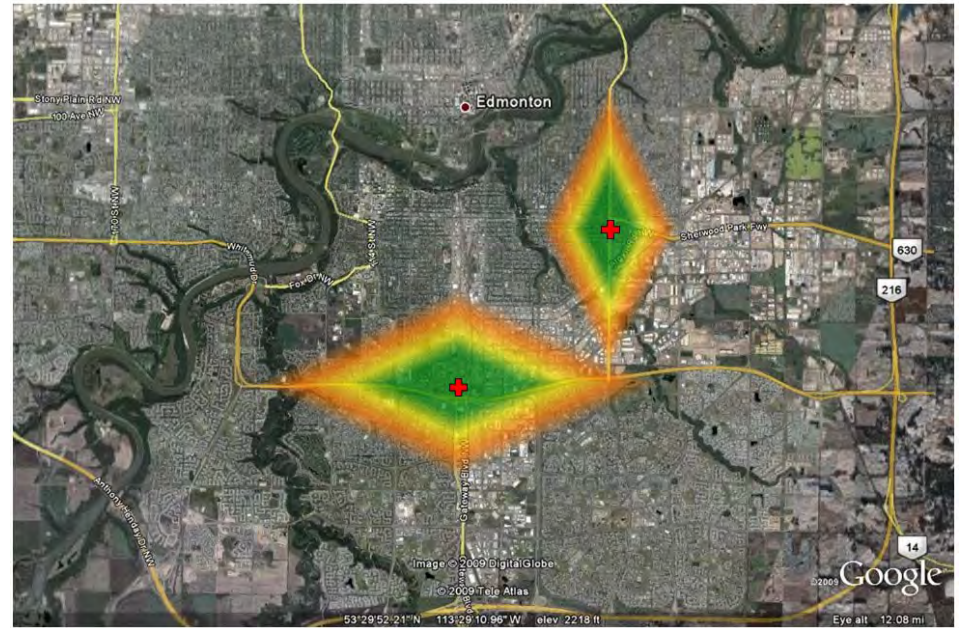
Performance & Analytics Technologies



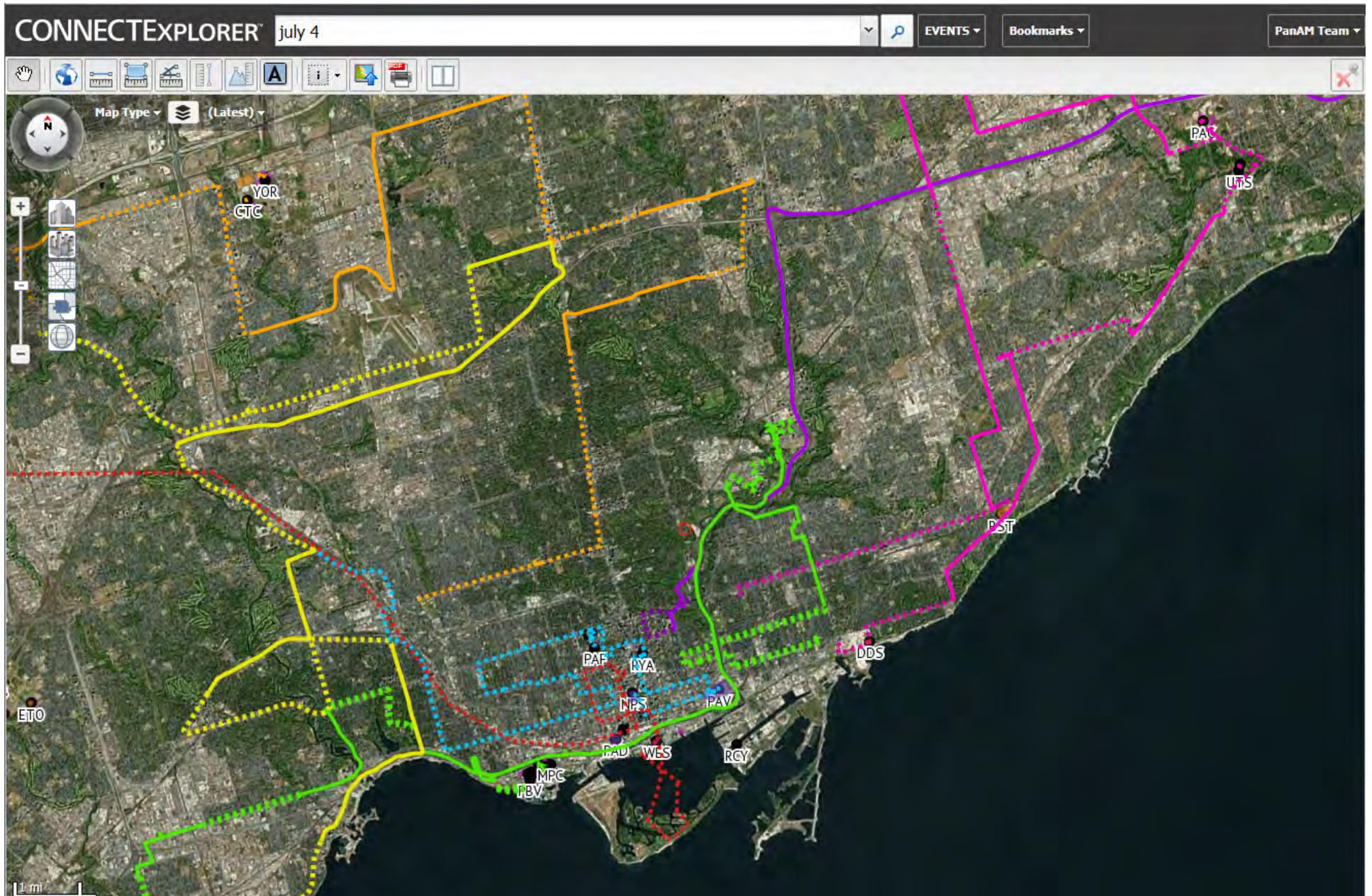
DARKHORSE
ANALYTICS

ANALYTICS

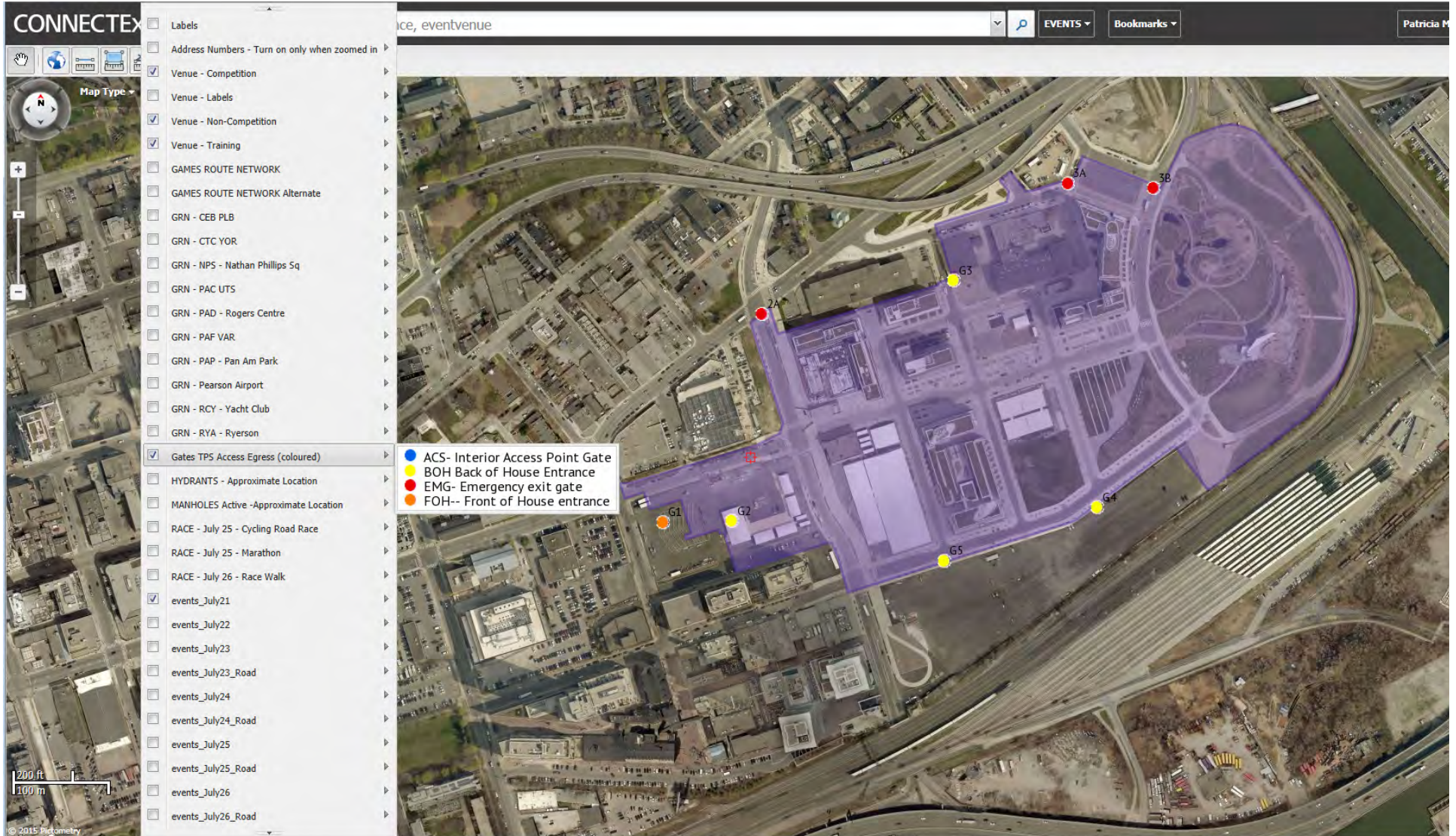
Station & Deployment Modelling



Pan Am Torch Run Routes



Pan Am Village & Gates





Building Tactical Information System

**Next
Generation
Technologies**



PulsePoint



CALLING ALL FIRST RESPONDERS.





Discussion



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