

Municipal Cooperation and Interaction with Industrial Partners

Municipal Fire Service Responsibilities

Past and Present Practices

New and emerging challenges in today's
municipalities

Opportunities for the future evolvement
of our services

New and Emerging Challenges in today's Municipalities

- Cost of Emergency Services
- Municipal Fire Department challenges
- Demographics of the workforce
- Rising Contract costs
- Call volume
- Historic (“go it alone philosophy”)
- Value proposition
- Need to review service standards

My Background

Alberta

Bonnyville and Bonnyville Regional

- Historical
- Growth due to Industry
- Realignment of core services
- Opportunities and challenges
- Provincial Government Order and impact
- Changes through agreements and service philosophy

Edmonton

- Initial Challenges
- Economic and service challenges
- Emergency Management program
- Opportunities for change
- Evolvment of “Special services”
- Changes through agreements and service philosophy

Ontario

Markham

- Challenges due to growth and service demands
- Expansion of service agreements
- Industry agreements (IBM)
- Unique partnerships in City departments (Rec services/ RVH)

Barrie

- Residential growth challenges
- Financial impacts of growth due to previous City Councils
- Finding opportunities to leverage capital asset dollars for new construction (Tri-partner and PPP agreements)
- Contracting of City Services (specialized and core)
- Industry support (Haz Mat)

Toronto

- Background and Culture
- Council directives
- Service challenges

Calls – Cost –Cuts

- Emergency Management Program
- Reorganization and shift in historic priorities
- Partnerships

Centennial College

Toronto Employment Services

Toronto Transit Commission

- Industry partners

Closing Comments

- Need to think “out of the box”
- Operate “like a business”
- SOS (seeking opportunities to serve)
- Build relationships internal and external
- Focus on core activities
- Activity based costing
- Change is Inevitable
- It is truly not about if but about when!